

# RMA REQUEST FORM



**\* NOTE: All RMA forms must be submitted with photos of the product to be processed \***

Customer Name:							
Date:		Customer RMA No:					
Invoice Address:		JL Lighting RMA No:					
Contact Name:		Contact Phone:					
Email Address:							
ORDER INFORMATION							
Customer				JL Lighting			
Purchase Order No:		Order No:					
Your Part No:		Invoice No:					
PRODUCT INFORMATION							
JL Part No:					Quantity:		
Description:							
Lot/batch No:							
REASON FOR RETURN							
RETURN TYPE:							
Credit Only		Credit & Replace		Replace FOC		Rework	

On receipt of the JL Lighting RMA Number please promptly return the product and any packaging materials securely packed and carriage paid to JL for examination.

JL Lighting will investigate your return and will report any conclusions made as soon as possible bearing in mind the product may have to be returned to a manufacturer's facility for failure analysis. Should the failure be attributed to customer error JL Lighting reserves the right to re-invoice the product, charge for any repair requested and charge for any carriage costs.

Approved		C/I		V		Authorized		Date	
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\*\*Please note that this RMA will expire 30 days after the issued date. If the items on this RMA are not returned within the said 30-day period, this RMA will automatically be cancelled and you will need to resubmit your request for RMA.

<mailto:RMA@getJL.com>