

7YR WARRANTY POLICY

LED Magic Troffer & LED Magic Door Kit



STANDARD PRODUCTS LIMITED WARRANTY

JL Lighting warrants to the original purchaser (the "purchaser") only, that the product that is the subject of this sale, (a) conforms to the manufacturers published specifications and (b) is free from defects in materials and workmanship.

The standard warranty terms and conditions for JL Lighting direct replacement lamps are listed below.

JL Lighting products are to be free from manufacturer defects or defects on workmanship for a period of seven years unless agreed to in writing on a Commercial Invoice.

CONDITIONS OF WARRANTY

For warranty service evaluation, a Return Materials Authorization number must be obtained by calling JL Lighting service department. Packages returning without the RMA# printed clearly on the outside carton or documentation may be refused. Warranty service requiring the return of any product to JL Lighting, the product must be returned to JL Lighting in its original shipping container, or an equivalent container that properly provides a high depth of cushioning and protection from rough shipping conditions. Under no circumstances will JL Lighting honor any warranty service on damage deemed to have been caused by the shipping company by insurance agent or official.

Purchaser will notify JL Lighting and Freight Company if the product arrives damaged. "Purchaser agrees to hold JL Lighting harmless in the case of shipping damage and will assist JL Lighting in the Insurance Claims process. Parts replaced under warranty shall become the property of JL Lighting, and must be returned to JL Lighting, to a facility designated by JL Lighting. JL Lighting will issue a credit when the defected parts are received and they are evaluated and determine to have failed under warranty conditions.

JL Lighting agrees to replace and/or repair any defected parts during the warranty period free of charge. Labor for warranty service will be at JL Lighting facility or as mutually agreed in writing for the specific claim. The purchaser will be solely responsible for all shipping to JL Lighting and/or customs (if applicable) associated with warranty returns and service. If the return is declared to be a warranty repair by JL Lighting, JL Lighting will return the repaired product to the purchaser using normal ground or economy shipping at no cost to the purchaser. If the purchaser so desires the product to be returned from JL Lighting in an expedited fashion the difference between economy freight and the desired expedited service will be the sole responsibility of the purchaser. JL Lighting will insist that the returned product be insured for the total value of the product unless a hold harmless waiver is signed and submitted to JL Lighting prior to shipping. Insurance costs will be the responsibility of the purchaser.

Should any on-site warranty service be required; standard daily technician rates, and travel costs for JL Lighting to perform warranty service shall be the sole responsibility of the purchaser. JL Lighting shall not be responsible for any labor on warrantied products.

LIMITATIONS OF WARRANTY

This non-transferable warranty applies only to the original Purchaser in the country of Purchase. JL Lighting does not authorize anyone to make a warranty of any kind on its behalf and Purchaser should not rely on anyone making such statements. The JL Lighting Warranty shall cover all JL Lighting manufactured Equipment sold to Purchaser and installed by JL Lighting in terms of this agreement. JL Lighting warranty is limited to the repairing and replacing, without charge, the Equipment, which proves to be defective under warranty. JL Lighting is the sole and final determining authority of warranty validity.

Warranty terms and conditions subject to change without notice.